

Christoval

America's Mohair Carpet Company

233 W. Twohig
San Angelo, Texas 76903 USA

Texas Tel: 325-655-3161

JANUARY 2014

christoval carpet's one year limited warranty

products covered:

all christoval mohair HAND TUFTED, machine tufted, wilton, and hand woven products

general warranty:

christoval carpet warrants all products to be free from defects in material and workmanship at the time of shipment. however the warranty does not cover commercial shade variations or product with visual defects after such product has been installed, altered, cut, damaged, soiled or otherwise have become unsaleable. these products are only suitable for residential and light commercial applications, and therefore no warranty is extended for the use of the products on stairs; in pivot points or areas, in athletic playing areas, for reinstalled product, or for any product that is not properly glued down or installed.

note that yarn striations and weave-irregularities are common in natural fibers and are not considered a defect.

all spills should receive immediate attention in order to prevent a "set stain". If in doubt as to the type of cleaning agent to use, contact a professional cleaner. Test your cleaning agent on a small inconspicuous area of the carpet for color fastness. always work your way from the edge of the stain towards the center as to not spread the stain. be sure to blot the moist area; do not scrub the pile surface. when doing AN overall, cleaning, the amount of mechanical agitation must be taken into consideration. therefore we strongly recommend the use of "suction only" vacuuming. brushes and/or beater-bars may create excessive fuzzing, pilling, and distort or damage the surface pile.

except as noted herein, there is no warranty of merchantability or fitness for a particular purpose or any other warranties by christoval carpet, either expressed or implied or any affirmation of fact or representation which extends beyond the description contained herein.

remedy:

in the event of a warranty claim established to christoval carpet's satisfaction. christoval carpet agrees at its option to repair, replace the product out of current lines at the time of replacement or to refund (or partially refund) the invoice price. repair, replacement or refund constitutes the sole and exclusive remedy available in the event of breach of any warranty by christoval carpet, express or implied, or any agreement relating to sale of products.

limitation of warranty:

in no event shall christoval carpet be liable for incidental, indirect, special or consequential damages (including, but not limited to incidental or consequential damages for lost profits, lost sales, installation or labor charges, or any other incidental or consequential loss) in connection with the purchase, use of installation of the product, whether due to a breach of contract, breach of warranty, the negligence of christoval carpet or otherwise.

warranty procedure:

all warranty periods commence on christoval carpet invoice date to its customer. to process any claim under warranty, submit a 12 inch by 12 inch sample of the failed product for laboratory evaluation, with a copy of the original invoice. no warranty claim will be considered unless the claim is made as foresaid within thirty days after the defect is or should have been discovered and within the applicable period.